Dynamic
WORKING SMARTER

IT SECURITY

There are many good reasons why IT security should be top of the priority list for every business. Malware, viruses, phishing – the list of security risks threatening businesses today is endless, and continues to grow daily as hackers develop ever more sophisticated techniques for compromising business IT infrastructures.

IS YOUR BUSINESS AT RISK?

A weak IT security strategy is the surest way to succumb to one or more of these threats, and the consequences include loss of productivity and/or revenue due to IT system failure, not to mention data corruption and loss. And you don't have to look far to see recent high profile examples of the damage that security breaches can have on a business's reputation.

Our suite of proactive IT security services allows you to protect your business, cost effectively, while freeing up IT resources to focus on strategic initiatives. We offer a range of testing and assessment services which will pinpoint weaknesses in your current security system, help you better understand problem areas and implement the necessary solutions quickly and cost effectively.

As a managed IT services customer, many of our robust security measures come as standard. Others can be purchased as add-ons. As part of our ongoing service, we will assess potential security vulnerabilities in your IT system on an ongoing basis, help you monitor those vulnerabilities and craft effective solutions to ensure that your system remains secure in the long term.

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HOW WE CAN HELP

Our IT security services include:

IT SECURITY & DISASTER RECOVERY

Malware, viruses, phishing – the list of security risks threatening businesses today is endless, and continues to grow daily as hackers develop ever more sophisticated techniques for compromising business IT infrastructures. We will help keep your business safe from security threats, and also help make sure your business can be back up and running quickly in the event of other events, such as flood, fire, natural disaster or hardware failure.

BACKUP SOLUTIONS

Our backup services make sure you have instant access to critical data should a crash occur, and we provide cost effective and reliable backup systems for servers and workstations, tailored to your network, backup and business needs. Options include offsite media, offsite replication and cloud replication.

NETWORK TESTING

Our strategic testing and assessments help businesses understand where gaps may expose them to risks or cause them to fall short of compliance requirements. We can identify any vulnerabilities and areas for improvement when it comes to keeping your network secure or meeting compliance requirements, and provide bespoke solutions based on your specific needs.

IT SUPPORT

We'll make sure your team has access to fast and efficient IT support, whenever they need it. Our helpdesk is available to support your team with any IT queries, large or small, and we can resolve a lot of issues remotely. If for any reason they can't be resolved remotely, we will have an engineer on site quickly.

We offer a number of aftercare packages that can be as bespoke as you wish and tailored to your exact site requirements:

Silver support

- Unlimited eight hour response callout
- Unlimited phone, email, web and onsite support

Gold support

- Unlimited four or eight-hour response callout
- Guaranteed fix within 24 hours
- One sample periodic test per year
- Unlimited phone, email, web and onsite support
- Software updates - from patch releases through to major revision upgrades, which are typically completed annually.

Platinum rapid cover

We offer 24-hour support packages from our Leeds-based team between the hours of 8.00am and 6.00pm, and through our US/UK contact centre from 6.00pm to 8.00am. All contracts are also given our emergency UK-based mobile number, which is routed direct to a manager or senior engineer.

Platinum cover also includes:

- Unlimited four hour onsite response callout
- Guaranteed fix within 24 hours
- Bi-annual periodic testing and reports
- Unlimited phone, email, web and onsite support
- Software updates - from patch releases through to major revision upgrades, which are typically completed annually.

Contact us today for more information about how we can support you.

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